

AACPLL Use Statistics FY2023



3509 visitors



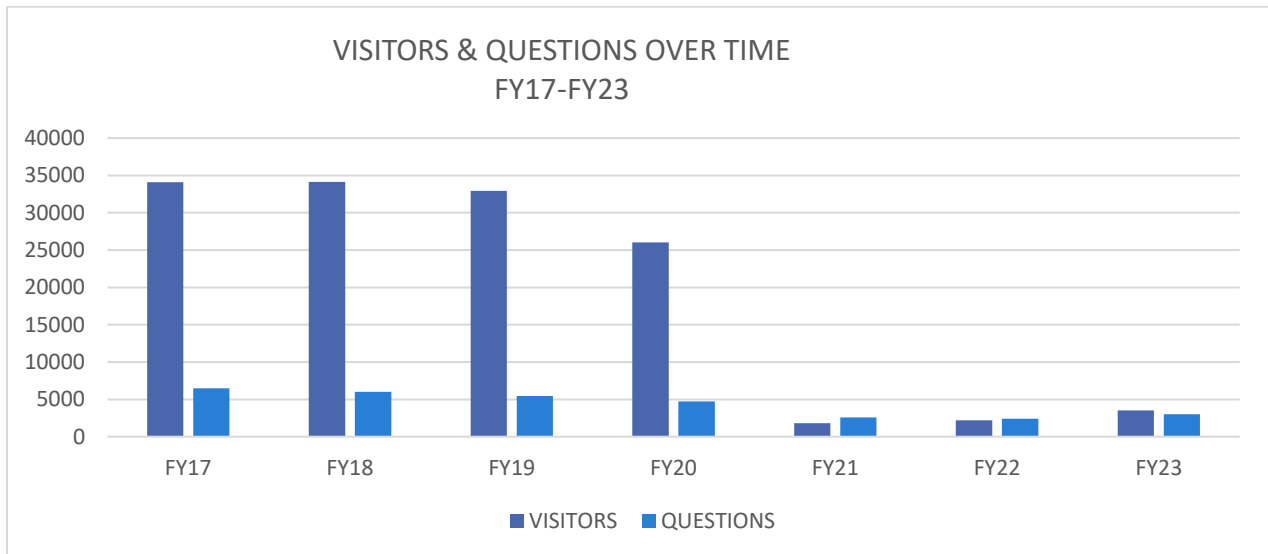
3012 questions



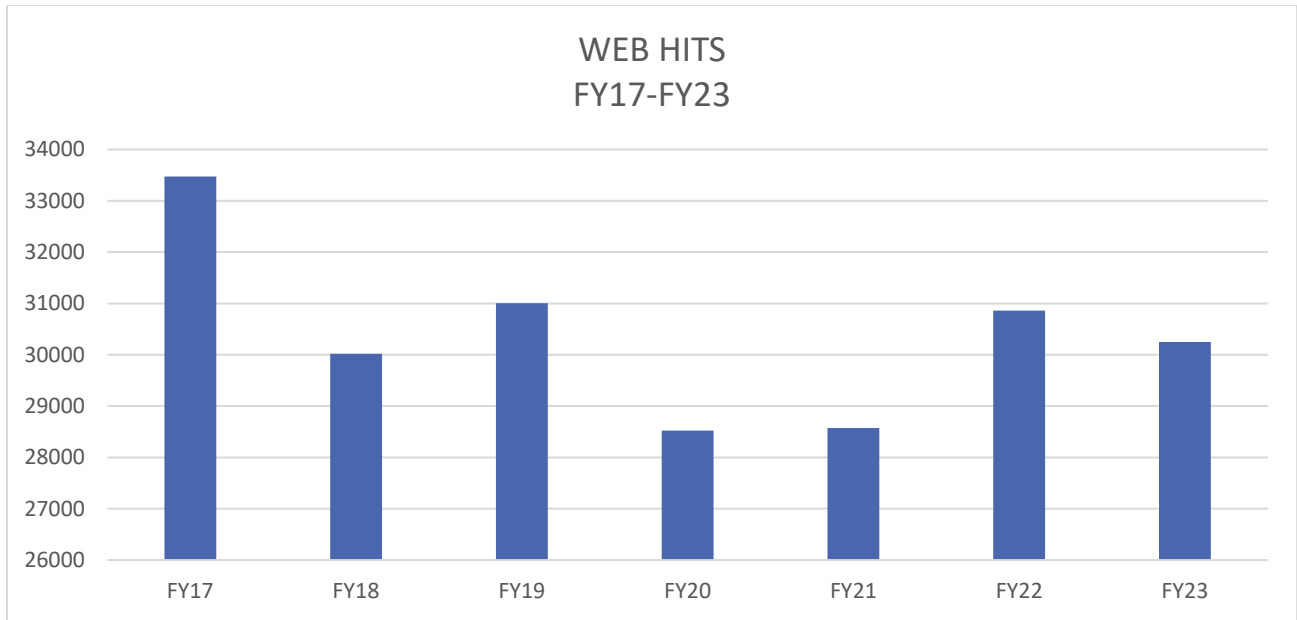
30,252 web hits



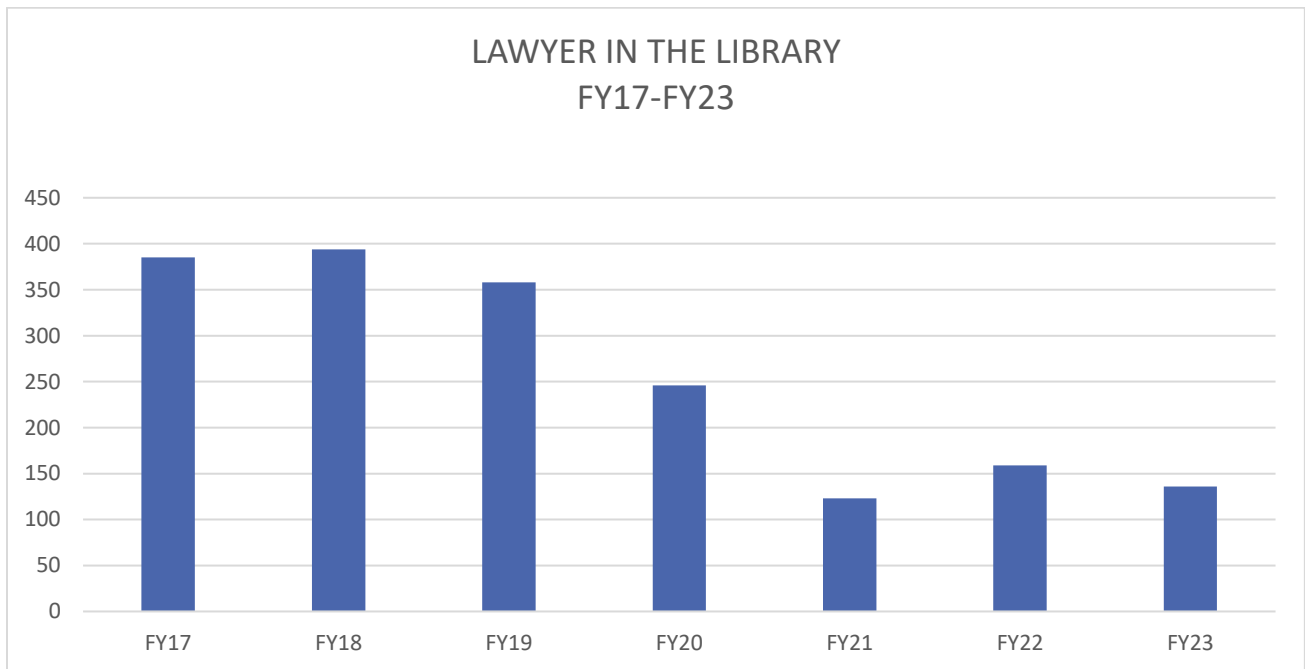
136 served by law library
limited legal advice programs



The number of questions increased 58.5% and the number of visitors increased by 24.4%. Library use has increased but still not to pre-covid levels.



Online access remained steady with a slight decrease in library related web hits.



The Lawyer in the Library program assisted 136 people this year. The number of people served is still lower compared to pre-COVID numbers. The program is still remote only.

FY2023 - Who



85%

Public



12%

Attorneys



3%

Judiciary

FY 2023 - How



76%

In Person



15%

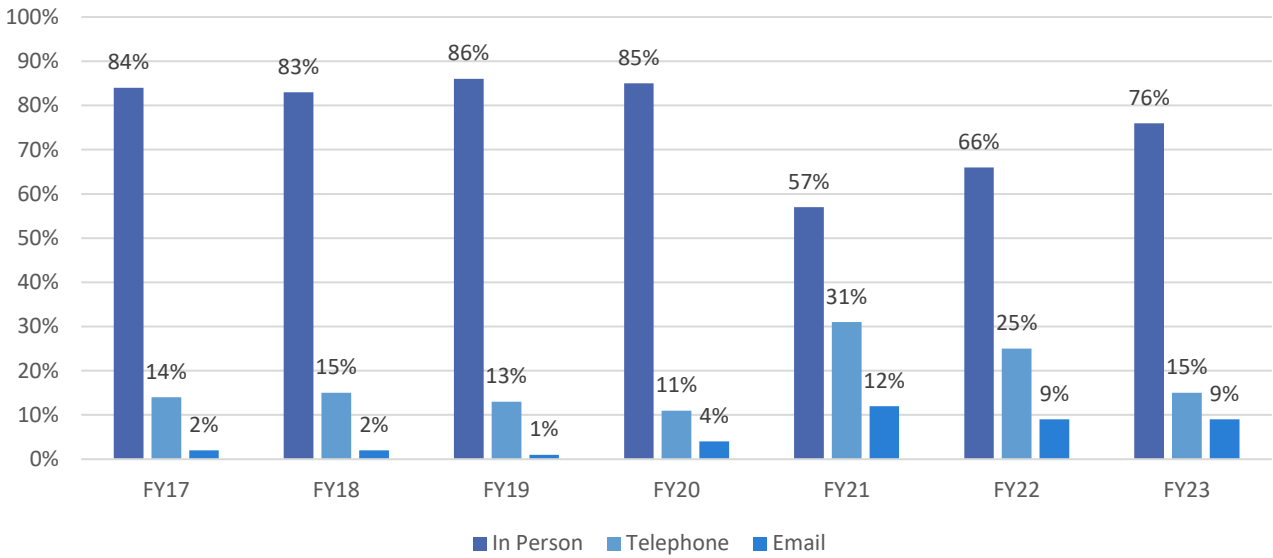
Phone



9%

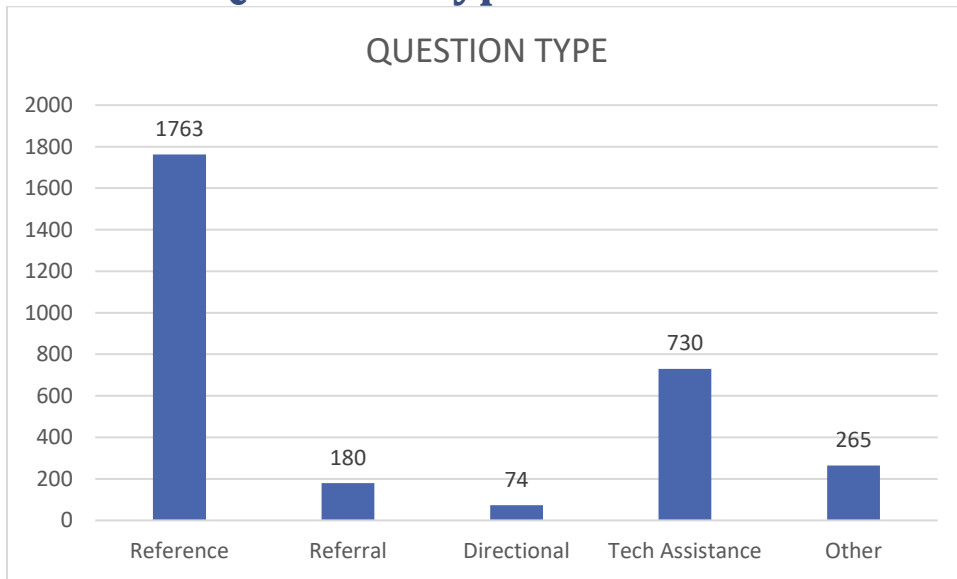
Email

METHOD OF LIBRARY USE FY17-FY23



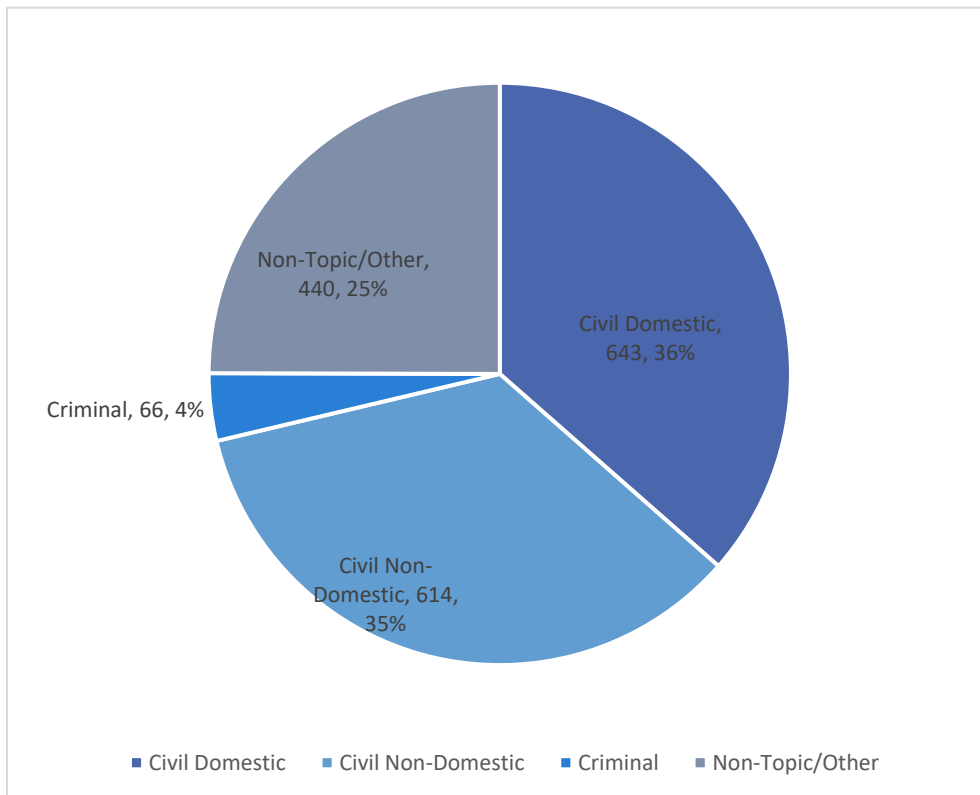
In-person use has increased by 42.5% when compared with FY22. This is still a 58% decrease when compared with FY17. However, in-person use of the library has increased since Covid.

FY2023 - Question Type



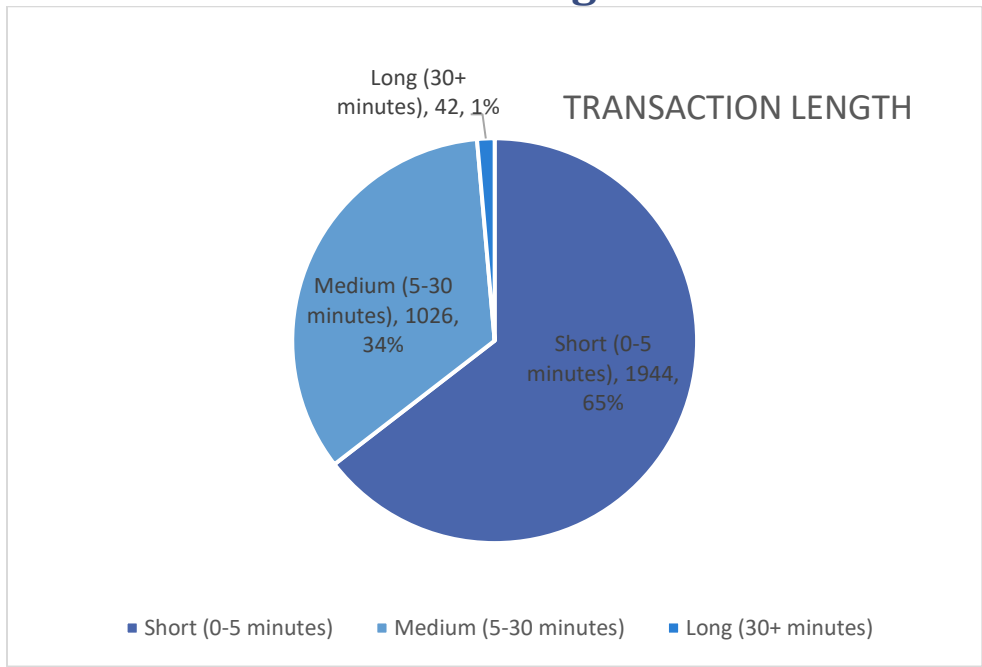
59% OF
QUESTIONS ARE
REFERENCE

FY2023 - Subject Matter



71% OF
QUESTIONS
INVOLVE CIVIL
ISSUES

FY2023 - Transaction Length



65% OF TRANSACTIONS TAKE 5 MINUTES OR LESS

