

AACPLL
Use Statistics
FY20



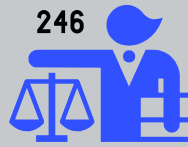
26,034

VISITORS
105 per day



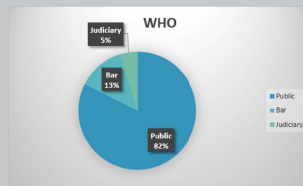
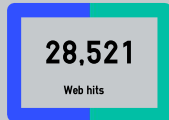
4708
QUESTIONS

19
per day



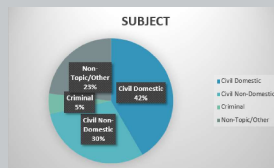
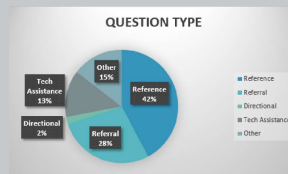
246

served by the Lawyer in the
Library program



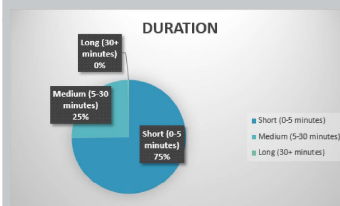
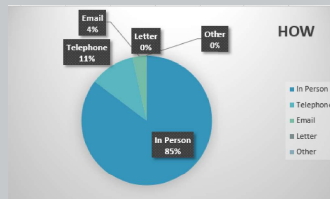
82%
of questions
are asked by
non-attorneys

70%
of transactions
involve
reference and
referrals



72%
of questions
are civil

85%
of
interactions
are in-person



75%
of
transactions
take 5
minutes or
less

*access to
justice
through
access to
legal
information*